



BACKGROUND NOTE

Meeting of IOTA Forum on Tax Debt Management
"Navigating New Paths to Unlock Innovative Tax Debt Management Solutions"

1 - 2 October 2025, Skopje (Republic of North Macedonia)
Hybrid Event

BACKGROUND

Tax administrations are modernizing their enforcement and recovery procedures to keep pace with the evolving financial landscape, while also addressing the growing challenges of collecting unpaid taxes and managing increasing tax liabilities.

The introduction of cryptocurrencies and virtual assets has added another layer of complexity, making it essential for tax authorities to modernize their debt recovery processes. Simultaneously, tax authorities are also focusing on automating their processes to improve efficiency, reduce manual labour, and streamline collection efforts.

In recent years, many tax administrations have begun to automate key processes, such as sending demand letters, setting up payment plans, wage withholding, etc. This automation has helped reduce the burden on case workers, allowing them to focus on more complex issues, and has resulted in faster, more accurate processing of tax debts.

In parallel, as cryptocurrencies become more mainstream, they present new challenges for tax administrations in recovering tax debts. Cryptocurrencies are decentralized and often held in private wallets or decentralized exchanges, making it difficult to identify debtors' holdings and access the funds. Some jurisdictions have introduced regulations requiring cryptocurrency exchanges to share customer information, which can assist tax authorities in locating and recovering tax debts. However, for decentralized holdings, tax administrations face significant challenges in gaining access to crypto assets.

The meeting will offer an opportunity for **an update on the Forum's subgroup activities** by presenting the latest developments on:

- 1) Automation of the tax debt management processes;
- 2) Knowledge database of international (cross-border) insolvency proceedings, and
- 3) Recovery of the tax debts from assets that are difficult to recover (incl. crypto-currency/crypto-assets).



OBJECTIVES

The IOTA Forum on Tax Debt Management aims to provide tax administrations with a unique platform to discuss **innovative approaches for managing tax debts**, focusing on the automation of tax debt management processes and exploring the complexities of cryptocurrency recovery.

Specifically, the Forum will focus on the following **key topics**:

- Automation of the key tax debt management processes, such as sending demand letters, setting up payment plans, wage withholding, etc, to manage tax debts more efficiently.
- Methods for identifying and accessing crypto assets held by debtors;
- Case studies and the challenges involved in recovering tax debts from cryptocurrency holdings.

EXPECTED OUTCOMES

- Gain insights into how tax authorities can **automate high-level processes to manage tax debts more effectively**;
- Learn **innovative approaches for settling tax debts through virtual assets**;
- Insight into the **challenges and opportunities associated with settling tax debts through virtual assets**;
- **Build up and maintain a network** of senior officials/experts from IOTA member tax administrations involved in the management of tax debts.

METHODOLOGIES

The Forum will provide an exceptional interactive environment with **a mix of plenary sessions and group discussion sessions** that foster collaborative learning amongst participants.

Selected presentations will illustrate the **innovative approaches for managing tax debts**, focusing on the automation of tax debt management processes and exploring the complexities of cryptocurrency recovery. The event will also include **Q&A sessions and interactive poll/s**.

The event will be delivered in **a hybrid format** allowing participants to join the plenary sessions either in person or virtually. However, we highly recommend the **in-person** participation to the Forum meeting.

The plenary sessions of the Forum meeting for the digital participants will be broadcast live via the *Microsoft Teams Meeting* platform. There is **no limit to the number of online participants** who can attend virtually this event.

The group discussion sessions will provide an opportunity for all delegates (who are joining the Forum meeting in person or virtually) to discuss the challenges and solutions to the effective settling of tax debts with virtual assets, in an interactive and dynamic manner. The topics of the group discussion sessions are:

1. “Enhancing Tax Debt Collection and Recovery through Automation of Management Processes” (Day 1) and
2. “Key Challenges & Opportunities for Recovery of Tax Debts Using Virtual Assets” (Day 2).

TARGET AUDIENCE

Participants are senior officials/experts from IOTA member tax administrations involved in the process of collection and recovery of tax debts.