Meeting of IOTA Forum on Tax Debt Management
"Navigating New Paths to Unlock Innovative Tax Debt Management Solutions"

1 - 2 October 2025, Skopje (Republic of North Macedonia)
Hybrid Event

DRAFT AGENDA

	TUESDAY, 30 SEPTEMBER 2025

18:00 – 18:45	*Preparatory meeting with members of the Steering Group, speakers, panellists, and discussion group rapporteurs (location: 1732 street, no.4, Skopje 1000, Republic of North Macedonia).*
19.00 – 21.00	*Welcome cocktail at the restaurant "XXXXX" of the Hotel Park.*

	WEDNESDAY, 1 OCTOBER 2025

09:00 – 09:30 **Connection and access to the event by registered online participants**

> ❯ *Registered online participants will be able to connect before the start of the event and test the access and functioning of the online platform.*

09:30 – 09:45 **Welcome & Introduction to the Forum**

> ❯ *The participants will be welcomed by a high-rank official from the Tax Administration of Republic of North Macedonia. Then, the IOTA Secretariat will give an introduction outlining the agenda and highlighting the objectives and expected outcomes of the Forum meeting.*
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> ❯ *Ms Ivana Donchevska & Mr Massimo Morarelli (IOTA Secretariat)*

09:45 – 10:00 **Opening Address**

> ❯ *A high official representative from the Public Revenue Office of Republic of North Macedonia will open the Forum meeting*

10:00 – 10:30 **Ice-Breaking Session**

> ❯ *The participants divided into groups in the plenary room, will briefly introduce themselves and share their needs and expectations from the event.*

10:30 – 11:30	**Plenary Session 1 – Country approaches to automation of the key tax debt management processes**

> ❯ *The participating tax administrations will present their latest achievements regarding the automation of the key tax debt management processes.*
> ❯ *The country presentations will be followed by a Q&A session.*

11:30 - 12:00	*Coffee Break & Commemorative Photo*

12:00 – 13:00	**Plenary Session 2 - Practical cases of automating high-level processes for effective tax debt management**

> ❯ *Tax administration will share practical examples of automation of tax debt management processes, the main benefits of the automation, and how it contributed for improvement of efficiency of tax debt collection and recovery.*
> ❯ *The country presentations will be followed by a Q&A session.*

13:00 - 14:15	*Lunch Break*

14:15 – 15:30	**Group Discussion Session 1 – Enhancing Tax Debt Collection and Recovery through Automation of Management Processes**

> ❯ *This session will offer the opportunity for the participants to share and discuss the challenges they are facing in the recovery of tax debts from assets that are difficult to recover.*
> ❯ *This session will take place in breakout rooms.*

15:30 - 15:50	*Coffee Break*

15:50 – 17:00	**Plenary Session 3 – Outcomes of the IOTA Project on Tax Debt Management Processes**

> ❯ *The members of the project group will present the Report on the IOTA Project of Automation of Tax Debt Management processes.*
> ❯ *Presentation of successful story*
> ❯ *Q&A session.*

17:00	**End of the Day 1**

	Social Programme in Skopje

18:30	*Meeting of the delegates in the lobby of the hotel*
18:45- 19:45	*Walking tour in the city*
20:00	*Social Dinner*

08:30 – 9:00	**Connection and access to the event by registered online participants**

› *Registered online participants will be able to connect before the start of the event and test the access and functioning of the online platform.*

9:00 - 09:05	**Introduction to Day 2**

› *Recap and introduction to the sessions of Day 2 by the IOTA Secretariat.*

09:05 – 10:00	**Plenary Session 4 – Methods for identifying and accessing crypto assets held by debtors**

› *The session will give an overview of the various strategies and innovative methods applied in the Tax administrations for identifying and accessing crypto assets held by debtors.*

› *The country presentations will be followed by a Q&A session.*

10:00 – 11:00	**Plenary Session 5 - Case studies and the challenges and opportunities associated with settling tax debts through virtual assets**

› *Presenters will share practical examples of recovery of tax debts from crypto assets and the challenges and the opportunities involved in the process.*

› *The country presentations will be followed by a Q&A session.*

11:00 - 11:20	*Coffee Break*

11:20 - 12:20	**Plenary Session 6 – Outputs of the IOTA Project on Recovery of Tax Debts from the Assets that are difficult to recover**

› *During this plenary session, the Project Subgroup will present the Report from the project work.*

› *Q&A session.*

12:20 - 13:30	*Lunch Break*

13:30 – 14:40	**Group Discussion Session 2 - Key Challenges & Opportunities for Recovery of Tax Debts Using Virtual Assets**

› *This session will offer the opportunity for the participants to share and discuss the key challenges & opportunities for recovery of tax debts using virtual assets.*

› *This session will take place in breakout rooms.*

14:40 - 15:00	*Coffee Break*

15:00- 15:30 — **Plenary Session 7 - Feedback from the Group Discussion Sessions 1 & 2**

> ❯ *Debrief from the moderators of the discussion groups and open discussion.*
> ❯ *Followed by Q&A*

15:30 – 16:15 — **Plenary Session 8 – Update from the International Organisations**

> ❯ *The invited speakers will present the work of the international partner organisations (European Commission's DG TAXUD and OECD) in the area of tax debt management.*
> ❯ *The plenary session will be followed by a Q&A session.*

16:15 – 16:45 — **Plenary Session 9 - Update on the Forum's activities**

> ❯ *The session will offer an opportunity for an update on the Forum's activities and also discuss ideas for future activities of IOTA in the field of tax debt management.*
> ❯ *Steering Group*

16:45 – 17:00 — **Plenary Session 10 - Summary, Evaluation, Closing Remarks, Planning of Next Meeting**

This plenary session will include concluding statements from the IOTA Secretariat on the issues examined and discussed at the Forum meeting.

17:00 — **End of the Forum meeting**