



DRAFT AGENDA

Meeting of IOTA Forum on Human Resource Management Future-proof Learning and Development (L&D) for the Innovative and Agile Tax Administration

28-29 October 2025, Podgorica, Montenegro
Hybrid event

Monday, 27 October 2025

- 18:00 – 19:00** Preparatory meeting for the Steering Group, in-person speakers and panellists
- › Conference room “Grand Room” on the 1st floor of CROWNE PLAZA PODGORICA Hotel
- 19:00 – 21:00** Welcome reception at the Sala Grand Room, located on the 1st floor of the Hotel

Tuesday, 28 October 2025 – Day 1

Central European Time

- 8:30 – 9:00** Connection of virtual participants
- › Registered online participants will be able to connect before the start of the event and test the access and functioning of the online platform
- 9:00 – 9:20** Opening of the Forum, Introduction to IOTA and Agenda of the event
- › Host administration, Oksana Stepanenko, Erika Szabó, IOTA Secretariat
- 9:20 – 10:00** Ice-breaking session: What’s New?
- › The participants divided into groups in the plenary room, will introduce themselves and briefly share (3-5 minutes) their tax administration’s recent news, hot topics or developments in the area of L&D.
- 10:00 – 11:00** Plenary Session 1: New approaches in identifying and developing current and future skills
- 10:00 – 10:30** Presentation 1: Management Process 2026 at the Swiss FTA - from traditional to new approaches
- › Phil Abgottspon, Switzerland



10:05 – 10:35	Presentation 6: The Development of the Internal Trainer Network at the Hungarian National Tax and Customs Administration: Selection, Training and Motivation › Dr. Adrienn Vas, Hungary
10:35 – 11:05	Presentation 7: TBC
11:05 – 11:30	<i>Coffee Break</i>
11:30 – 13:00	Group Discussion Session 3: TBC
13:00 – 14:00	<i>Lunch Break</i>
14:00 – 15:00	Plenary Session 4: Platforms and Technologies used by L&D in Tax Administrations (TBC)
14:00 – 14:30	Presentation 8: TBC
14:30 – 15:00	Presentation 9: TBC
15:00 – 15:30	Plenary Session 4: Updates from International Organisations (TBC)
15:30 – 16:00	<i>Coffee Break</i>
16:00 – 16:30	Closing Session: Conclusions and Final Debate, Event Evaluation

End of the event

