



## AGENDA

IOTA Webinar “Debt Recovery Challenges in E-Commerce and the Sharing Economy”	
17 April 2026 from 11:00 - 12:30 (CET) Digital Event via Microsoft Teams	
FRIDAY, 17 APRIL 2026	
10:30 – 11:00	<b>Connection and access to the event by registered participants</b> <i>Registered participants will be able to connect before the start of the event and test the functioning of their MS Teams.</i>
11:00 – 11:10	<b>Introduction to the Webinar</b> › Ivana Donchevska & Anders Obrink, IOTA Secretariat
11:10 – 12:10	<b>Introduction and overview of the topic</b> <i>This session will examine the challenges tax administrations face in recovering debts from e-commerce freelancers and gig economy workers with limited or non-traditional assets. It will also explore approaches and methods to improve the effectiveness of debt recovery in the digital economy.</i> <ul style="list-style-type: none"><li>› Presentation “<b>Tax debt recovery from freelancers and gig workers - the Dutch perspective</b>” by Frank Gielen, The Netherlands</li><li>› Presentation “<b>The use of real-time online invoice data for enforcement purposes</b>” by dr. Kanizsai Katalin, Hungary</li><li>› Presentation “<b>Ensuring VAT Compliance of Non-Resident Digital Service Providers: Administrative Practices in Azerbaijan and Emerging Gig Economy Challenges</b>” by Lala Babayeva, Azerbaijan</li></ul>
12:10 – 12:25	<b>Questions and Answers Session</b> <i>This session will offer participants an opportunity to raise questions and clarifications regarding the topic.</i>
12:25 – 12:30	<b>Closing remarks and wrap-up</b>
12:30	<b>End of Webinar</b>