



BACKGROUND NOTE

IOTA Webinar “Use of VITARA for L&D/HR Professionals”

4 March 2026 at 14:00 p.m. (Central European Time)
Digital Event via Microsoft Teams

BACKGROUND

Human Resources (HR) and Learning and Development (L&D) professionals are working to ensure the tax administration’s workforce has the capability to deliver their organisation’s mission and goals. One of the major tasks is to train, reskill, or upskill hundreds of professionals annually, using efficient and cost-effective training methods and tools.

This digital event is aimed at updating IOTA member tax administrations about the learning opportunities offered by VITARA - Virtual Training to Advance Revenue Administration, e-learning modules designed for tax officials on the basis of globally recognised good practices from the leading international organisations in tax administration.

The Webinar will start with the presentation by the IMF on the VITARA developments. Participating tax administrations will also share their VITARA learning experience and HR and L&D professionals will discuss the ways of how to integrate VITARA into their administrations’ learning curricula.

OBJECTIVES

The main objective of this event is to assist HR and L&D officials in tax administrations in integrating the VITARA online curriculum into their internal learning programs.

More specifically, the Webinar will:

- Explore the current scope of VITARA e-learning modules and supporting reference materials (microlearning videos, Reference Guides).
- Learn more about the enrolment process and opportunities for tax administration officials.
- Bring examples of VITARA learning experience in tax administrations and the practical steps that HR and L&D professionals can take to facilitate the integration of VITARA in their internal training programs.

EXPECTED OUTCOMES

The expected outcomes of the event are:

- Raised awareness about the learning opportunities offered by VITARA e-learning modules designed for tax officials;

- A better understanding of how HR and L&D professionals can effectively promote and make use of VITARA for addressing professional learning needs of tax administration officials;
- Share examples of the most successful initiatives and lessons learned.

METHODOLOGIES

The Webinar will be conducted via the Microsoft Teams meeting platform on 4 March 2026 at 14:00 (Central European Time).

The Webinar is expected to last 90 minutes. It is planned to have 3-4 presentations of 15 minutes each. The invited speakers will discuss several topics and answer questions from participants during the event.

There is no limit to the number of participants who can attend the IOTA Webinar. However, participants are required to register for this event before the registration deadline. Prior to the event, participants will receive from the IOTA Secretariat an email containing a link to Microsoft Teams in order to join the live broadcast of the Webinar.

Registration for the Webinar will be open until midnight on 2 March 2025.

Joining Instructions are provided to explain how to join and participate in the event using the Microsoft Teams platform. There will also be an opportunity for delegates to test their connection 30 minutes prior to the start of the Webinar.

The Webinar will be recorded and will be available to watch on-demand after the event on the IOTA website (only for registered users).

TARGET AUDIENCE

Participants are L&D and HR managers and senior experts in IOTA member tax administrations, experts responsible for the organisation of internal training.

Please note that it is not possible to provide any interpretation facilities at this event and IOTA expects that all participants will have sufficient language skills for active participation **in English**.
