IOTA
Intra-European Organisation of Tax Administrations

2nd Meeting of the IOTA Forum on Tax and Customs Data Science
"From Data Governance to AI Governance"

19-20 October 2026
Digital Event via Microsoft Teams

DRAFT AGENDA

MONDAY, 19 OCTOBER 2026
DAY 1 — CONNECTING DATA GOVERNANCE AND AI GOVERNANCE

09:30 – 10:00 Connection and access to the event by registered participants

Registered online participants will be able to connect before the start of the event and test the access and functioning of the online platform.

- **Registered participants**

10:00 – 10:10 Welcome Address & Introduction to the Workshop

Welcome by IOTA Secretariat; introduction to the workshop objectives, expected outcomes, and practical arrangements

- IOTA Secretariat

10:10 – 11:00 *Session 1* Setting the Scene: From Data Governance to AI Governance

This session will frame the Forum meeting with the introductory presentation on why data governance and AI governance must be aligned in tax administrations. This keynote will show practical governance mechanisms that help administrations move from principles to implementation across compliance management, customs risk, fraud detection and customised taxpayer services.

- *Building Trusted Data and Responsible AI Governance for Modern Tax and Customs Administration* by **Mr Satya Jayanty, Data Advisory, Governance & Architecture (and DAMA Mentor), United Kingdom**

11:00 – 11:30 *Session 2* Keynote: Data Governance as the Foundation for Trustworthy AI

This session will include a keynote presentation on effective governance in enabling reliable AI, building the conditions for innovation, managing data, business processes, accountability, risks and responsibilities.

- *Building Trustworthy AI: A Practitioner's View from HMRC* by **Mrs Anna Kwiatkowska, His Majesty's Revenue and Customs, United Kingdom**

11:30 – 11:40	**Q&A, Reflections**
	Participants are welcomed to raise questions and share reflections and perspectives on opportunities, risks, and early lessons from their administrations.
11:40 – 12:00	***Coffee Break***
12:00 – 12:30	***Session 3*** **Member Case Study: Data Governance Practices in Tax Administration**
	This session will showcase a practical example from an IOTA member tax administration on the implementation of a modern data management and governance strategy in the process of moving towards cloud architecture. › *Governance Journey to the Cloud by* **Mr Donnchadh Irish** and **Mr Kenneth Sythes, Office of Revenue Commissioners, Ireland**
12:30 – 13:00	***Session 4*** **Member Case Study: Preparing Data Foundations for Analytics and AI models**
	This session will present a practical example on data integration, quality improvement, metadata, interoperability or analytics platform development. › *Evolution from a Manual workflow to Semi-Automated Analysis* by **Mrs Anne Kathrine Selsvik, Tax Administration, Norway**
13:00 – 13:40	***Session 5*** **Panel Debate: How to Ensure Effective Governance?**
	This session will be conducted in the form of a panel discussion addressing the main barriers to AI Adoption in tax administration (e.g. data silos, ethics, privacy, security, infrastructure, skills, accountability) and how to ensure organisational readiness. The panel debate will be followed by reflections from the participants on the following questions: ○ *What governance controls are already in place?* ○ *What is missing? What support is needed?* › ***Panellists:*** ○ Mr Satya SK Jayanty ○ Mrs Anna Kwiatkowska ○ Mr Kenneth Sythes ○ Mr Donnchadh Irish
13:40 – 14:00	**Q&A, Reflections**
	Questions and reflections from the participants
14:00 – 14:10	**Wrap-up of Day 1 and Preview of Day 2**
	Summary of key takeaways.

TUESDAY, 20 OCTOBER 2026
DAY 2 — AI USE CASES, STAKEHOLDER COLLABORATION AND FUTURE WORK

09:30 – 10:00 Connection and access to the event by registered participants

Registered online participants will be able to connect before the start of the event and test the access and functioning of the online platform.

- Registered participants

10:00 – 10:10 Recap of Day 1 and Introduction to Day 2

Summary of key findings from Day 1 and introduction to Day 2.

- IOTA Secretariat

10:10 – 10:40 *Session 6* Keynote: AI Governance Framework

The session will offer a keynote presentation on the key components of the AI governance framework, including principles and safeguards for AI governance, AI lifecycle management, and fundamental requirements for responsible governance in designing and deploying sustainable (Gen)AI solutions.

- *AI Governance Framework* by **Mrs Georgiana Marsic, Head of Data and AI Assurance, Lloyds Banking Group**

10:40 – 11:10 *Session 7* Case Study on Sustainable AI

The session will offer an example of an organisational framework implemented in tax administration to support the implementation of responsible AI solutions, including the management of ethical and social risks.

- *Shared Perspectives, Clear Responsibilities: The Swedish Tax Agency's Advisory Council for Sustainable AI* by **Mr Alberto Ferreira de Melo Filho, Tax Administration, Sweden**

11:10 – 11:20 Q&A, Reflections

Participants are welcome to raise questions and share reflections and perspectives on opportunities, challenges and lessons learned from their administrations.

11:20 – 11:40 ***Coffee Break***

11:40 – 12:40 *Session 8* Case Studies: AI Solutions for Compliance Risk Management

This session will present practical cases on AI-enabled tax investigation and fraud detection, network analysis and technology opportunities for improved compliance.

- *From Documents to Networks: Graph-Based RAG for Tax Investigation* by **Mr Jacob Coles, Redfield Co.**
- *AI-Powered VAT Frauds Identification* by **Mr Loris Cino, Tax Administration, Italy**

12:40 – 13:10	***Session 9*** **Panel Debate: Building AI Models through Stakeholder Collaboration**

This panel debate will bring perspectives from speakers and participants on how to engage stakeholders in collaboration within an organisation for engaging the tax experts and technical, legal and ethical perspectives for designing efficient AI solutions.

- ***Panellists:***
  - Mrs Georgiana Marsic
  - Mr Alberto Ferreira de Melo Filho
  - Mr Jacob Coles
  - Mr Loris Cino

13:10 – 13:30	**Q&A, Reflections**

Questions and reflections from the participants

13:30 – 13:50	***Session 10*** **Open Debate: What should the IOTA Forum on Tax and Customs Data Science work on next?**

This session will be conducted as an open debate where participants will be invited to share collaboration opportunities and identify priority topics for future activities of the Forum.

- Participants
- Forum's Steering Group
- IOTA Secretariat

13:50 – 14:00	**Wrap-up & Conclusions**

Summary of key takeaways and concluding remarks.

- IOTA Secretariat

14:00	**End of the Forum**