



IOTA Forum on Tax and Customs Data Science “From Data Governance to AI Governance”

19-20 October 2026
Digital Meeting via Microsoft Teams

DRAFT AGENDA

MONDAY, 19 OCTOBER 2026

DAY 1 – CONNECTING DATA GOVERNANCE AND AI GOVERNANCE

09:30 – 10:00	Connection and access to the event by registered participants <i>Registered online participants will be able to connect before the start of the event and test the access and functioning of the online platform.</i>
10:00 – 10:10	Welcome Address & Introduction to the Workshop <i>Welcome by IOTA Secretariat; introduction to the workshop objectives, expected outcomes, and practical arrangements</i> ‣ IOTA Secretariat
10:10 – 10:30	<u>Session 1</u> Setting the Scene: From Data Governance to AI Governance <i>This session will frame the Forum meeting with the introductory presentation on why data governance and AI governance must be aligned in tax administrations.</i>
10:30 – 11:00	<u>Session 2</u> Keynote: Data Governance as the Foundation for Trustworthy AI <i>This session will include a keynote presentation on data quality, accountability, metadata, legal and ethical controls, and their role in enabling reliable AI.</i>
11:00 – 11:15	<u>Q&A, Reflections</u> <i>Questions and reflections from participants.</i>
11:15 – 11:30	Coffee Break



11:30 – 12:00

Session 3 Member Case Study 1: Data Governance Practices in Tax Administration

This session will showcase a practical example from an IOTA member administration on data governance structures, roles, standards, challenges and lessons learned.

12:00 – 12:30

Session 4 Member Case Study 2: Preparing Data Foundations for Analytics and AI models

This session will present a practical example on data integration, quality improvement, metadata, interoperability or analytics platform development.

12:30 – 13:20

Session 5 Panel Debate: How to Ensure Effective Governance?

This session will be conducted in the form of panel discussion addressing the main barriers to AI Adoption in tax administration (e.g. data silos, ethics, privacy, security, infrastructure, skills, accountability) and how to ensure organisational readiness.

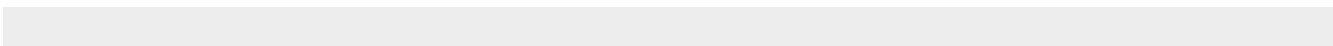
The panel debate will be followed by the reflections from the participants on the following questions:

- › *What governance controls are already in place?*
- › *What is missing? What support is needed?*

13:20 – 13:30

Wrap-up of Day 1 and Preview of Day 2

Summary of key takeaways.





TUESDAY, 20 OCTOBER 2026

DAY 2 – AI USE CASES, STAKEHOLDER COLLABORATION AND FUTURE WORK

09:30 – 10:00	Connection and access to the event by registered participants <i>Registered online participants will be able to connect before the start of the event and test the access and functioning of the online platform.</i>
10:00 – 10:10	Recap of Day 1 and Introduction to Day 2 Summary of key findings from Day 1 and introduction to Day 2. › IOTA Secretariat
10:10 – 10:30	<u>Session 6</u> Keynote: Principles and Safeguards for AI Governance <i>The session will offer a keynote presentation on responsible AI principles, including the ethical principle-based framework, security and privacy, transparency, explainability, fairness, accountability, oversight and challenge mechanisms.</i>
10:30 – 11:00	<u>Session 7</u> Keynote: AI Lifecycle Governance <i>The session will provide an overview on the process management of AI lifecycle to help demonstrate how governance principles are applied in practice and how tax administrations can move from pilot projects to sustainable AI solutions.</i>
11:00 – 11:20	<u>Session 8</u> Member Case Study 3: AI Solutions for Compliance Risk Management <i>This session will present a practical case on AI-enabled risk detection, selection, fraud identification or compliance prioritisation.</i>
11:20 – 11:30	<u>Q&A, Reflections</u> <i>Questions and reflections from participants</i>
11:30 – 11:50	Coffee Break
11:50 – 12:10	<u>Session 9</u> Member Case Study 4: AI-Enabled Automation for Customised Services <i>This session will present a practical case on automation, taxpayer/trader segmentation, service customisation, decision support or operational efficiency.</i>



12:10 – 12:40 **Session 10 Panel Debate: Building AI Models through Stakeholder Collaboration**

This panel debate will bring perspectives from data scientists, tax/customs business owners, IT/security experts and legal/ethics specialists. The panel debate will be followed by reflections and questions from the participants.

12:40 – 13:10 **Session 11 Open debate: What should the IOTA Forum on Tax and Customs Data Science work on next?**

This session will be conducted as open debate where participants will be invited to identify priority topics for future activities of the Forum.

- › Forum's Steering Group
- › IOTA Secretariat

13:10 – 13:20 **Wrap-up & Conclusions**

Summary of concrete ideas for future Forum activities and possible outputs for the IOTA membership.

Concluding remarks and next steps.

- › IOTA Secretariat

13:20 **End of the Forum**