



## IOTA Digital Workshop

### Digital Identity and eGovernment in the Tax Domain

22-23 April 2026

Digital Event via Microsoft Teams

## **GROUP DISCUSSION 2: *Peer exchange related to digital identity solutions, challenges and lessons learned***

Thursday, 23 April 2026, 11:30 - 12:30 (CET)

### **AIM**

The session focuses on key takeaways from the plenary session's presentations, including solutions, challenges and lessons learned.

This session will provide opportunity for participants to exchange practical experiences on the main benefits of their respective tax administration's digital identity system and give their views on the future challenges for tax administrations to manage taxpayers' digital identity.

### **FORMAT**

The session is intended as a facilitated group discussion. The composition of the group will be published on the IOTA event's dedicated webpage once the registration process closes. The group will have a designated breakout room.

The chairperson will be responsible for moderating the discussion. The chairperson is not expected to be experts who can answer every question. The chairperson should guide the conversation among the group members and contribute to their questions and views, too.

Notes from the group discussions will be generated automatically by Microsoft Copilot tool, reviewed and used for the plenary presentation, in Power Point format. The chairperson will still report the group summary and conclusions at the plenary session and can delegate the reporting role to a volunteer in the group.

### **TIMING**

- Technical check and introduction (5 minutes)
- Group discussion on the following questions (45 minutes)
- Summary and finalising the feedback from the discussion (10 minutes)

### **REQUIRED INPUT**

The participants will discuss the following:

- I. **Open discussion on the topics presented by the speakers in the plenary sessions – international organisations, tax administrations and companies, respectively:**
  - Digital identity frameworks/standards



- Solutions and architecture models for managing digital identity systems
- Technological opportunities and efficient governance regarding architecture models, security and privacy etc.

**II. Advantages of tax administrations' digital identity systems**

How do digital identity systems improve efficiency and trust in tax administration processes, and what are the most significant advantages for both governments and taxpayers?

**III. Challenges for tax administrations in the next 5 years in terms of managing taxpayers' digital identity.**

Looking ahead to the next five years, what are the biggest challenges tax administrations will face in securely managing and verifying taxpayers' digital identities?

How can tax authorities balance innovation (e.g., automation, AI, cross-border data sharing) with the need to protect taxpayer rights and data privacy in digital identity systems?

Reporting in the plenary session (23 April 2026)

- Main findings based on the discussion questions
- Recommendations
- Key concerns/experiences/outcomes