IOTA Annual International Conference 2026

Cybersecurity and Data Protection in Tax Administrations

29 - 30 October 2026 | Budapest, Hungary | Hybrid

Agenda

All times are to be considered Central European Time – CET/UTC+1

Wednesday, 28 October 2026

17:00-21:00 — **Registration of the delegates**
Location: *in front of Rossini Room (1st floor), Anantara New York Palace Budapest*
Information and delegates' badges will be available at the Information & Registration Desk

17:00-17:30 — **Briefing for online speakers**
Location: *Microsoft Teams*
A briefing session for online speakers and moderators will provide the latest information about the event and its sessions and clarify any questions/issues that may still be pending.

18:00-18:30 — **Briefing for in-person speakers, panellists and moderators**
Location: *Rome Room (1st floor), Anantara New York Palace Budapest Hotel*
A briefing session for speakers and moderators attending in person will provide the latest information about the event and its sessions and clarify any pending questions/issues.

19:00-21:00 — **Welcome Reception**
Location: *Rossini Room (1st floor), Anantara New York Palace Budapest Hotel*
Meet and greet your fellow delegates and speakers at this cocktail reception.
Dress code: business attire.

Thursday, 29 October 2026

08:00-08:30 — **Briefing for speakers, panellists and moderators**
Location: *Rome Room (1st floor), Anantara New York Palace Budapest Hotel*
This briefing session is dedicated to speakers and moderators who were unable to attend the session on 28 October 2026.

08:30-09:30 — **Registration of the delegates**
Location: *Foyer of Rome Room (1st floor), Anantara New York Palace Budapest Hotel*
Information and delegates' badges will be available at the Information & Registration Desk.

08:45-09:15 — **Connection and access to the Conference by online participants**
Location: *Microsoft Teams*
Registered online participants will be able to connect before the start of the event and test the access and available functionalities of the Microsoft Teams platform.

09:15-10:00 — **Opening Session**

Opening and Keynotes

Location: *Rome Room (1st floor), Anantara New York Palace Budapest Hotel*
Format: *Welcoming Remarks (15 min) | Keynote Speeches (30 mins)*

The session will offer welcoming remarks from the IOTA representatives, setting the stage for a collaborative forum focused on strengthening digital resilience and

taxpayer trust. Following the opening addresses, distinguished keynote speakers from international organisations will deliver visionary insights into the current global threat landscape, highlighting the critical importance of robust governance, proactive risk management and international cooperation.

- Mrs Elena Petrova, IOTA President, Director General of the Public Revenue Office of the Republic of North Macedonia (video message)
- Mrs Alix Perrignon de Troyes, Executive Secretary, IOTA Secretariat
- Mr Joshua Aslett, Deputy Division Chief, International Monetary Fund
- Mr Luca Tagliaretti, Executive Director, European Cybersecurity Competence Centre (online)

10:00-11:10

Session 1

Strategy & Policy Frameworks: Building Trustworthy Digital Tax Systems

Location: *Rome Room (1st floor), Anantara New York Palace Budapest Hotel*
Format: *Presentations (60 mins) | (Q&A 10 mins)*

Tax administrations are managing high-volume and sensitive data; therefore, ensuring robust cybersecurity frameworks and strong data protection practices is essential to maintaining public trust, safeguarding revenues, and ensuring continuity of operations. This session will examine the rapidly evolving strategic and legislative landscape shaping the security of governmental systems, and emerging solutions to ensure information security management. Speakers will discuss how tax administrations can align their strategies with global frameworks to mitigate risks, ensure regulatory compliance, and safeguard critical digital infrastructure. Participants will gain valuable insights into the strategic blueprints required to protect sensitive taxpayer data and maintain institutional trust in an increasingly interconnected digital world.

MODERATOR: Dr Matej Gomboši, Financial Administration of Slovenia

PRESENTATIONS:

- *The Confidentiality and Data Safeguards Framework: The Trust Infrastructure behind Exchanges* by Mr Alexandre Garcia, OECD Global Forum
- *Legal Considerations When Implementing and Using AI* by Mr Anders Reitan Roald, Norwegian Tax Administration
- *AI's Double Challenge for Tax Administrations: Securing Adoption and Confronting AI-Enabled Threats* by Alberto Zapico Alonso, Spanish Tax Agency

11:10-11:40

Networking and Refreshment Break

Walk through the IOTA Expo "Cybersecurity and Data Protection Technical Knowledge"

Location: *Foyer of Rome Room (1st floor), Anantara New York Palace Budapest Hotel*

During the Break, participants are invited to visit the IOTA Exhibition, which will provide them with direct exposure to technological advancements, operational solutions and practical use cases that strengthen cyber resilience, protect critical information assets, ensure regulatory compliance, and support secure digital interactions.

11:40-13:00

Session 2

Governance for Cybersecurity and Data Protection: Leadership, Accountability and Coordination

Location: *Rome Room (1st floor), Anantara New York Palace Budapest Hotel*
Format: *Key Presentations (40 mins) | Fireside Chat (40 mins)*

Effective cybersecurity and data protection require more than robust technology -they demand clear leadership, shared accountability and coordinated decision-making across the entire tax administration. Presentations and fireside chat will examine cybersecurity and data protection as executive and organisational responsibilities, addressing how leaders set priorities, define risk appetite and embed security and privacy into digital transformation. A multi-stakeholder panel will consider practical governance models, accountability and reporting lines, compliance oversight, third-party and cloud-service risks, and the secure exchange of information across borders.

MODERATOR: Mr Øivind Strømme, Norwegian Tax Administration

PRESENTATIONS:

- *Secure by Design: Why Cybersecurity is the Defining Challenge of Tax Modernisation* by Mr Gabriel Bellenger, Accenture
- *Secure by Design at Scale: What Rebuilding Our Own Security Posture Teaches about Protecting Tax Systems* by Mrs Valentina Ion, Microsoft

FIRESIDE CHAT:

- Mr Jože Senica, EUROPOL
- Mrs Valentina Ion, Microsoft
- Mr Yacine Zaitri, Accenture
- Mr Mindaugas Polujanskas, State Tax Inspectorate of Lithuania

13:00-13:20

Celebratory Photo

Location: *Foyer of Rome Room (1st floor), Anantara New York Palace Budapest Hotel*

13:20-14:10

Networking Lunch

Location: *Foyer of Rome Room (1st floor), Anantara New York Palace Budapest Hotel*

This will be an excellent opportunity to connect and network with the Conference delegates and fellow colleagues.

14:10-15:40

Session 3

Operational Practice: Prepare, Detect, Respond and Recover

Location: *Rome Room (1st floor), Anantara New York Palace Budapest Hotel*

Format: *Case Study Presentations (80 mins) | Practitioner Panel (10 mins)*

Cyber resilience depends on an organisation's ability to anticipate threats, detect incidents early, respond decisively and restore critical services safely. The experts will share practical experiences in assessing enterprise cyber risks, managing vulnerabilities, strengthening threat monitoring and preparing for disruptive incidents, coordinating incident response and maintaining business continuity, communicating with stakeholders and applying lessons learned.

MODERATOR: Ms Elena Timofte, IOTA Secretariat

- Mr Vinicius Pimentel de Freitas, CIAT (online)
- *Recent Cyberattacks and What They Tell About Communication Between Fiscal Partners* by Mr Adrien Poulalion, General Directorate of Public Finances of France
- *One State, Many Shields: How Estonia Divides and Shares the Work of Keeping Tax and Customs E-Services Running* by Mr Tõnis Kuuse, Estonian Tax and Customs Board
- *From Threat Intelligence to Operational Resilience: Lessons from Public-Private Collaboration* by Mr Maximilien Vermeiren, MasterCard
- *The First Seventy-Two Hours: What Ransomware Against a Public Administration Actually Looks Like, and What Shortens It* by Mr Zoltán Istvánffy, Microsoft

15:40-16:00

Networking and Refreshment Break

Walk through the IOTA Expo "Cybersecurity and Data Protection Technical Knowledge"

Location: *Foyer of Rome Room (1st floor), Anantara New York Palace Budapest Hotel*

During the Break, participants are invited to visit the IOTA Exhibition, which will provide them with direct exposure to technological advancements, operational solutions and practical use cases that strengthen cyber resilience, protect critical information assets, ensure regulatory compliance, and support secure digital interactions.

16:00-17:00

Session 4

People as a Line of Defence: Training, Awareness and Cyber Culture

Location: *Rome Room (1st floor), Anantara New York Palace Budapest Hotel*

Format: *Enlightening Presentation (20 mins) | Fireside Chat (30 mins) / Participants' intervention (10 mins)*

Technology alone cannot protect a tax administration–its people must be equipped and empowered to recognise risks, make secure decisions and act when something goes wrong. The session will showcase approaches to role-based learning alongside

practical experiences with phishing simulations, secure handling of taxpayer information and awareness campaigns. A concluding fireside chat will explore how administrations can move beyond compliance-focused training to build a lasting culture of security and privacy, how to measure behavioural change, encourage timely reporting without fear of blame and embed good practices into everyday work.

MODERATOR: Mr Ronnie Nielsen, Netcompany

KEY PRESENTATION: *The Human Vulnerabilities* by Mrs Linda Walbeck Olsen, Norwegian Tax Administration

FIRESIDE CHAT:

- Mrs Linda Walbeck Olsen, Norwegian Tax Administration
- Mr Joshua Aslett, International Monetary Fund
- Mr László Hajnal, Tax Administration of the Czech Republic

20:00-23:00 **Gala Dinner**

Location: Haris Park *(Budapest, Marczibányi tér 6-7, 1022)*

Buses will depart from the Anantara New York Palace Budapest Hotel at 18:30-18:45.

Friday, 30 October 2026

09:00-09:30 **Connection and access to the Conference by online participants**

Location: *Microsoft Teams*

Registered online participants will be able to connect before the start of the event and test the access and available functionalities of the Microsoft Teams platform.

09:30-10:10 **Session 5**

Governance in Practice

Location: *Rome Room (1st floor), Anantara New York Palace Budapest Hotel*

Format: *Keynote Presentation and Case Study (40 mins)*

The Plenary Session will benefit from presentations on key requirements, governance and compliance documentation to ensure information security and data protection, and a case study on managing security when implementing AI features.

The case study will be discussed in the parallel sessions, considering the four core pillars of the Conference: 1) Strategic/Regulatory/Governance Frameworks, 2) Operational Practice, 3) People and 4) Technology.

- *When AI 'Appears': Managing Data Protection and Security Risks in Tax Administrations* by Mr Kevin McGillivray, Norwegian Tax Administration
- *AI in SaaS: What New Risks Look Like in Practice* by Mr Laurynas Riauba, RoyaltyRange
- *CASE STUDY: Project ARGUS: Governing AI in the State of IOTA* by Mr Kevin McGillivray and Mr Laurynas Riauba

10:10-11:10 **Parallel Sessions**

Format: *Practical and interactive Peer Exchange Sessions (60 mins)*

Aiming to support collaborative approaches, this session will facilitate case study analysis and practical, interactive peer exchange sessions on national practices and key findings from the Conference presentations to enhance cybersecurity resilience and data protection. The case study will be further analysed, translating key concepts into practical institutional tools that participants can adapt after the Conference.

Case study: "Project ARGUS: Governing AI in the State of IOTA"

- **Session 5A: Strategy, Governance and Compliance**

  Location: *Rome Room, (1st floor), Anantara New York Palace Budapest Hotel*

  MODERATOR: Mr Kevin McGillivray, Norwegian Tax Administration

  Turning frameworks into accountable and implementable institutional arrangements to provide clear responsibilities and practical oversight of AI.

- **Session 5B: Incident Readiness, Response and Collaboration**
  Location: *Venice Room (1st floor), Anantara New York Palace Budapest Hotel*
  MODERATOR: Mr Roberts Pumpurs, State Revenue Service of Latvia
  Strengthening operational resilience before, during and after a significant cyber or data incident, including an AI-related security or data protection incident.
- **Session 5C: People, Technology and Secure Innovation**
  Location: *Prague Room (1st floor), Anantara New York Palace Budapest Hotel*
  MODERATOR: Mr Johan Hedström, Swedish Tax Agency
  Combining skilled personnel, organisational awareness and modern technology to support secure digital services and to support secure and responsible AI use.

11:10-11:40

Networking and Refreshment Break
Walk through the IOTA Expo "Cybersecurity and Data Protection Technical Knowledge"
Location: *Foyer of Rome Room (1st floor), Anantara New York Palace Budapest Hotel*

11:40-12:00

Session 6

Feedback from Parallel Sessions: What Can Tax Administrations Apply?

Location: *Rome Room (1st floor), Anantara New York Palace Budapest Hotel*
Format: *Feedback reporting (20 mins)*
This plenary will bring the outcomes of the parallel sessions back to the conference audience, turning focused discussions into shared and actionable learning. Each group will deliver a presentation highlighting major findings, common challenges, practical solutions and concrete next steps for strengthening cybersecurity and protecting taxpayer information, and priorities for future cooperation.

MODERATOR: Ms Denisa Albu Rasmussen, Fast Enterprises

SPEAKERS:

- Mr Kevin McGillivray, Norwegian Tax Administration
- Mr Roberts Pumpurs, State Revenue Service of Latvia
- Mr Johan Hedström, Swedish Tax Agency

12:00-13:20

Session 7

Technology Spotlight – Solutions for Resilient Tax Administrations

Location: *Rome Room (1st floor), Anantara New York Palace Budapest Hotel*
Format: *Presentations (60 mins) | Fireside Chat (20 mins)*

How can emerging technologies be translated into practical solutions for more secure and resilient tax systems?
This session will feature demonstrations and real-world use cases, focusing on how technologies can strengthen identity and privileged-access management, protect sensitive taxpayer data, improve threat monitoring and automate incident response.
The session will also explore privacy-enhancing technologies, secure cloud architecture and AI-supported threat detection. A concluding fireside chat will provide practical insights into selecting and deploying solutions that address genuine risks, complement effective governance and support the secure digital transformation of tax administrations.

MODERATOR: Mr Matt Blanks, Mastercard

- *Applying AI to Facilitate Safe Out-of-Legacy Journeys* by Mr Nikolaj La Cour, Netcompany
- *Software Security and Cyber Threat Protection from a COTS Provider Perspective* by Mr Evan Sylvester, FAST Enterprises
- *Agents on the Security Team: What Agentic AI Actually Does in a Tax Administration's Security Operations Centre* by Mrs Valentina Ion, Microsoft
- *From Threat Detection to Trusted Transformation: Applying Analytics and AI to Secure Tax Administration* by Mr Jannic Horst, SaS Institute

13:20-14:10

Session 8

Future Perspectives: Building Secure, Trusted and Future-Ready Tax Administrations

Location: *Rome Room (1st floor), Anantara New York Palace Budapest Hotel*
Format: *Panel Conversation (40 mins) | Audience Reflection (10 mins)*

As tax administrations accelerate digital transformation, they must prepare for an increasingly complex landscape shaped by evolving cyber threats, artificial intelligence, cloud technologies, expanding data ecosystems and changing regulatory expectations. This forward-looking closing session will explore how administrations can anticipate emerging risks while continuing to innovate, protect taxpayer information and maintain public trust. A future-focused panel conversation will bring together senior leaders and experts to identify the capabilities, partnerships and policy priorities tax administrations will need in the years ahead. The discussion will be followed by an interactive audience reflection, inviting participants to identify the most important action for future readiness.

MODERATOR: Steve Lahos, Registration Duties, Estates and VAT Authority of Luxembourg

PANELLISTS:

- Mr Márió Mile, Institute of Cybersecurity, Hungary
- Mr Thomas Monefeldt, Netcompany
- Mr Alexandre Negadi, SaS Institute
- Mr Gabriel Bellenger, Accenture
- Mrs Mary O'Leary, DataTorque

14:10-14:20

Closing Session

Location: *Rome Room (1st floor), Anantara New York Palace Budapest Hotel*
The session will conclude with key conference takeaways and a call for continued cooperation, knowledge-sharing and capacity-building across the IOTA community.

14:20-15:30

Closing of the IOTA Expo "Cybersecurity and Data Protection Technical Knowledge"

Location: *Foyer of Rome Room (1st floor), Anantara New York Palace Budapest Hotel*
Participants are invited to have a final visit to the IOTA Exhibition, which will provide them with direct exposure to technological advancements, operational solutions and practical use cases that strengthen cyber resilience, protect critical information assets, ensure regulatory compliance, and support secure digital interactions within tax administrations.

14:20-15:30

Networking Lunch

Location: *Foyer of Rome Room (1st floor), Anantara New York Palace Budapest Hotel*
This will be an excellent opportunity to connect and network with the Conference delegates and fellow colleagues.

15:30

End of the Conference