



INVITATION LETTER

**IOTA Digital Workshop
Systems Integration: a Game Changer
for Taxpayer Engagement with Tax Administration**

**30 September – 1 October 2026
Digital Event via Microsoft Teams**

To: IOTA Principal Contact Persons of IOTA member countries

7 September, 2026

Invitation to the IOTA Digital Workshop “Systems integration: a game changer for taxpayer engagement with tax administration”

Dear Colleagues,

The Intra-European Organisation of Tax Administrations (IOTA) is organising the **digital workshop** on “*Systems integration: a game changer for taxpayer engagement with tax administration*” to be **broadcast live via Microsoft Teams** on **30 September - 1 October 2026**.

The technological advancements are supporting organisations envisioning the global digital ecosystem where integration and interoperability are becoming essential capabilities. Connecting stakeholders’ systems and incorporating taxation services and processes into taxpayers’ information systems would enable the implementation of strategic drivers for digital transformation, as the once-only principle, compliance-by-design and digital-ready policymaking.

Considering the IOTA members’ needs to develop innovative solutions for improved compliance, IOTA is hosting this digital workshop to broaden perspectives on the opportunities enabled by interconnected systems and how integration could change the tax system.

The workshop will benefit from presentations delivered by representatives member and non-member tax administrations and observers, **focusing on** the importance of integrated systems for modern tax administration, best practices in digital integration with taxpayers’ systems, policy and technology requirements facilitating systems integration, and opportunities provided by integrated data systems.

Also, the Agenda includes **panel discussions** on how systems integration changes the tax system and further actions to strengthen cross-border cooperation on integrated data systems. The panels would offer a platform for open discussion between the stakeholders – international partner organisation, tax administrations, technology providers, and engage the tax officials participating in the event, as a tool for brainstorming ideas related to the objectives of the digital workshop.



For detailed information about the structure and content of the event, please refer to the [Background Note](#) and [draft Agenda](#).

Delegates attending this event will be officials from IOTA member tax administrations, who are specialised or have a strong interest in **process automation, data collection and data management, information technology, core tax processes, electronic services**.

The workshop will be conducted through a mix of **presentations, Q&A sessions, and panel discussions**. Delegates are encouraged to **actively participate** during the panel and interactive sessions by sharing their views, insights and reflections on opportunities, risks, and early lessons from their administrations.

There is no limit to the number of participants from each tax administration. However, **registration is mandatory** and must be completed by **28 September 2026** using the [IOTA e-registration form](#) available on the IOTA web portal. The delegates are welcome to **submit**, via the online registration form, specific topics of interest related to the event objectives to be discussed during the sessions and panels (subject to speakers' availability).

Participants attending this workshop should read [the Joining Instructions for Microsoft Teams](#). A **Microsoft Teams access link** will be sent via email by the IOTA Secretariat to the registered participants in **the day prior to the event**. The event will be **recorded** and made available for **on-demand viewing** on the IOTA website (accessible only to registered users).

The workshop will be **conducted in English**, the working language of the Organisation.

Should you have any questions about this IOTA event, you can contact the following members of the IOTA Secretariat:

Contact persons for presentations and technical content of the event

- Mrs Elena Timofte, tel. +36 70 675 9887, email: elena.timofte@iota-tax.org
- Mr Alexandros Roukalis, tel.: +36 70 675 9663, email: alexandros.roukalis@iota-tax.org

Contact person for registration

- Ms Dora Pencz, tel.: +36 70 675 9978, email: dora.pencz@iota-tax.org

Contact person for connectivity issues and access to the digital event

- Mr Péter Póth, tel.: +36 70 676 0344, email: peter.poth@iota-tax.org

We look forward to welcoming your participant(s) to this IOTA Digital Workshop!

Yours sincerely,



Alix Perrignon de Troyes
Executive Secretary