BACKGROUND NOTE

IOTA Webinar
"Digitalisation of On-site Tax Audits"

9 December 2026 from 11:00 - 13:00 (CET)
Digital Event via Microsoft Teams

BACKGROUND

The digitalisation of tax administration is transforming the way tax authorities conduct on-site tax audits. The shift from paper-based to digital processes offers opportunities to improve access to information, streamline audit procedures, and make better use of data and digital tools.

However, this transition also presents practical and organisational challenges. Tax administrations need to adapt existing workflows, equip staff with the necessary digital skills, and address issues related to data quality, interoperability, security, and digital documentation.

Digital and paperless audits can bring significant efficiency gains by reducing administrative work, limiting errors, facilitating information-sharing, and enabling tax officials to focus more on analysis and compliance risks.

This webinar will provide an opportunity to explore the practical implications of this transition and to exchange experiences among tax administrations in the digitalisation of on-site tax audits. The focus will be on the key challenges, practical experiences, and impact of the transition from paper-based to digital processes. The webinar will also examine how tax administrations can adapt their workflows, improve efficiency, reduce administrative errors, and benefit from the opportunities offered by a digital and paperless approach.

OBJECTIVES

The specific objectives of the webinar are to:

- Highlight member tax administrations' experience in digitalising on-site tax audits, including the transition from paper-based to fully digital processes.
- Present the legal and regulatory framework required to support digital on-site audits, including procedural and data protection considerations.

- Explore the technical and operational solutions developed to enable digital audits, including IT infrastructure and automatic data integration to reduce administrative errors and improve efficiency.
- Exchange practical lessons and best practices with IOTA members, highlighting solutions, challenges, and key considerations that may be relevant to other tax administrations planning to digitalise their on-site audit processes.

EXPECTED OUTCOMES

The expected outcomes of this Webinar are:

- Better understanding of the key challenges associated with digitalising on-site tax audits, including the transition from paper-based to fully digital processes.
- Greater awareness of the main limitations faced by tax administrations in the implementation of digital on-site tax audits, particularly in the legal and regulatory framework, such as data protection considerations.
- Learn about new approaches and methods for improving operational solutions that support digital audits, including IT infrastructure and automated data integration, with the aim of reducing administrative errors and improving efficiency.

METHODOLOGIES

The Webinar will be conducted via the Microsoft Teams meeting platform on 9 December 2026 (11:00 to 13:00 Central European Time).

The Webinar will be delivered through a combination of country presentations, poll questions and Q&A sessions. The presentations will provide insights into the key challenges tax administrations facing in the digitalisation of on-site tax audits. The attendees will have the opportunity to raise questions and explore the topic further during the Q&A sessions.

There is no limit to the number of participants who can attend the IOTA Webinar.

Joining instructions are provided on how to join and participate in the IOTA Webinar using the Microsoft Teams platform. There will be an opportunity for delegates to test their connection 30 minutes before the start of the Webinar.

The IOTA Webinar will be recorded and made available on the IOTA website (only for registered users) to watch on demand after the event.

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TARGET AUDIENCE

The target audience is IOTA member tax administrations experts who are involved in the process of Digitalisation of on-site tax audits, IT officials, legal experts, tax auditors.

REQUIRED INPUT

Please note that IOTA expects that all participants will have sufficient language skills for active participation in English.

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